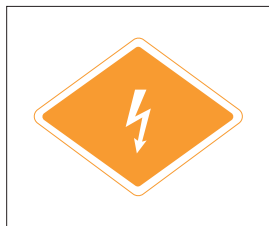


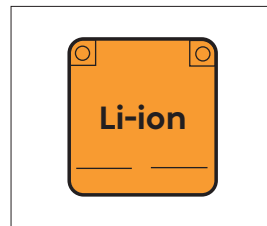


INFORMATION FOR FIRST AND SECOND RESPONDERS

EMERGENCY RESPONSE GUIDE



FIREFLY
ELECTRIC

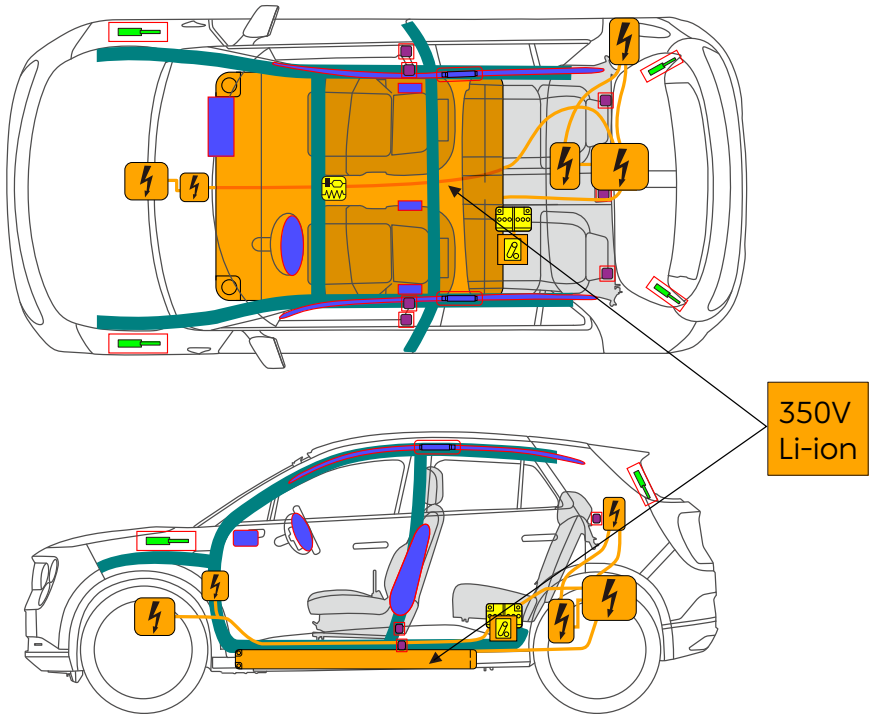


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0. Rescue sheet

This Emergency Response Guide covers the firefly corresponding rescue sheet.



Airbag



Stored gas inflator



Seat belt pretensioner



SRS control unit



Battery low voltage



Gas strut /Preloaded spring



High strength zone



High voltage component



High voltage power cable /component



Low voltage device that disconnects high voltage



High voltage battery pack

1. Identification / recognition



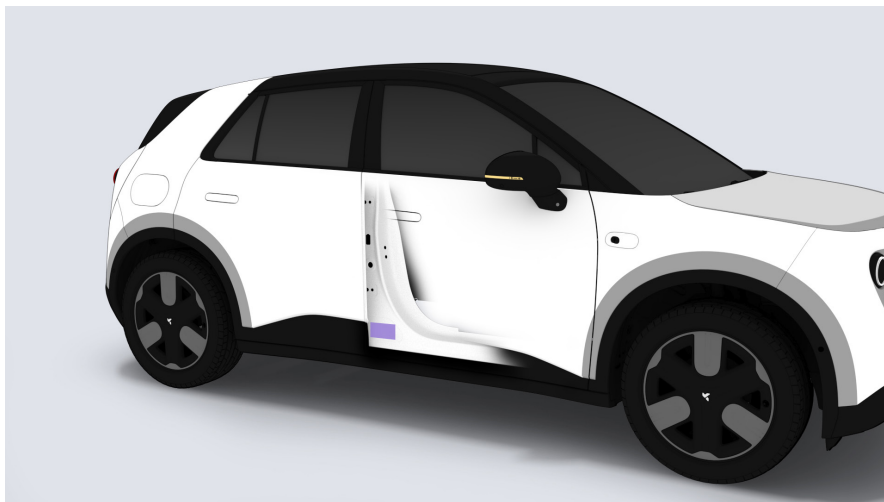
Warning

LACK OF ENGINE NOISE DOES NOT MEAN VEHICLE IS OFF: SILENT MOVEMENT OR INSTANT RESTART CAPABILITY EXISTS UNTIL VEHICLE IS FULLY SHUT DOWN. WEAR APPROPRIATE PPE

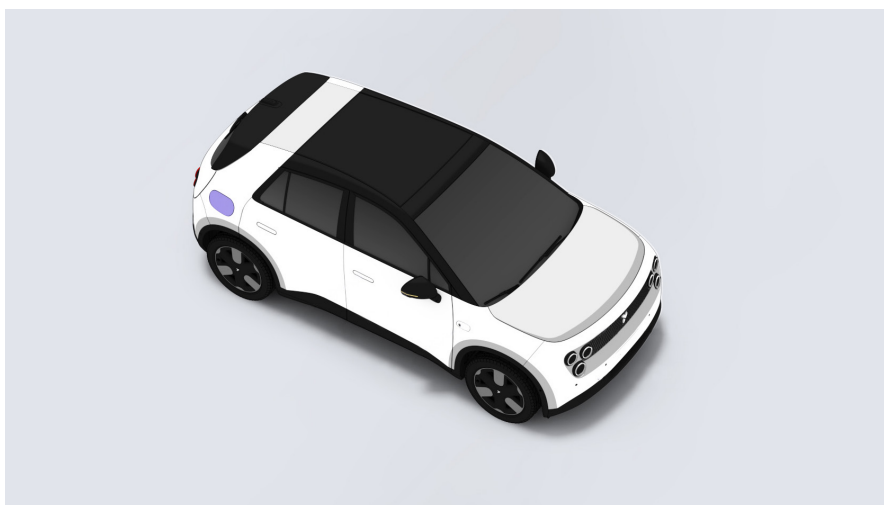
Vehicle Information

Vehicle Information

The vehicle nameplate is located at the lower part of the B-pillar on the right side.

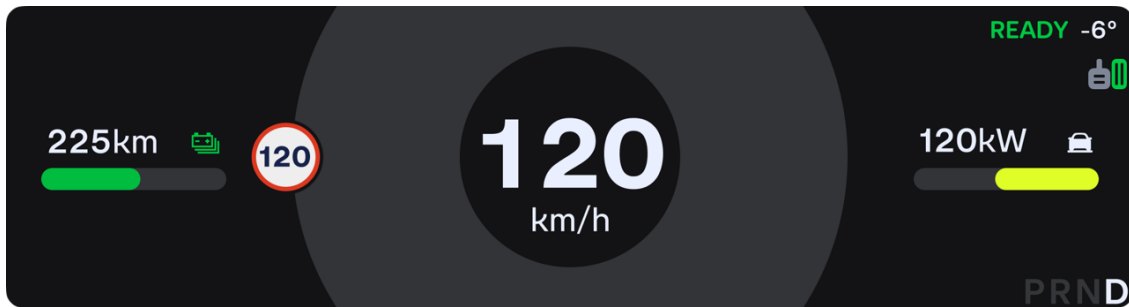


The vehicle charge port is located at the following position:

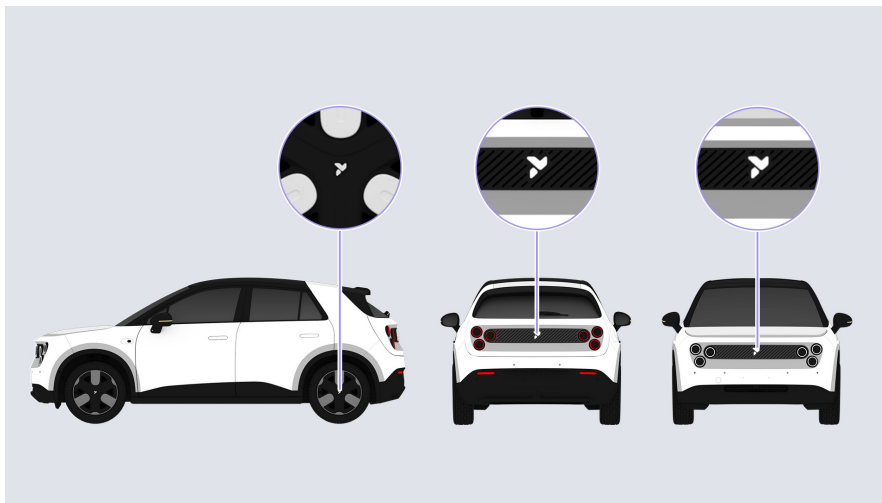


1. Identification / recognition

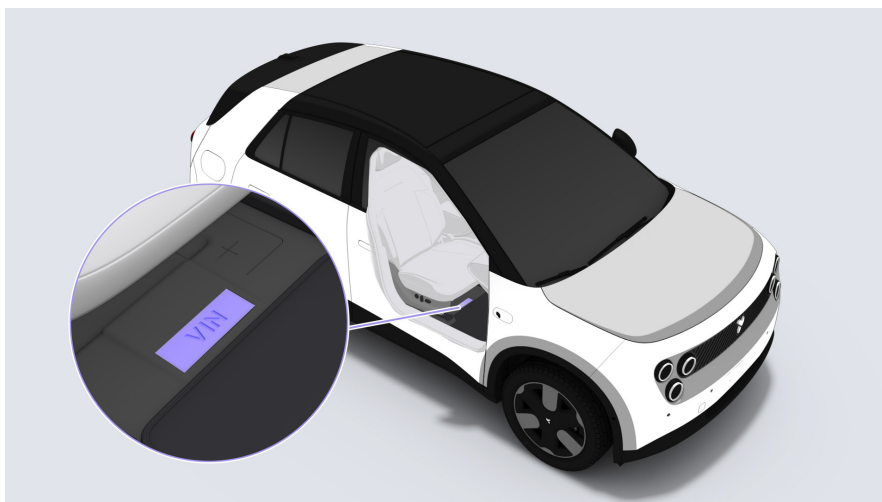
When in the “READY” state, the instrument cluster indicates the following:



The vehicle brand logo can be found in the following places:

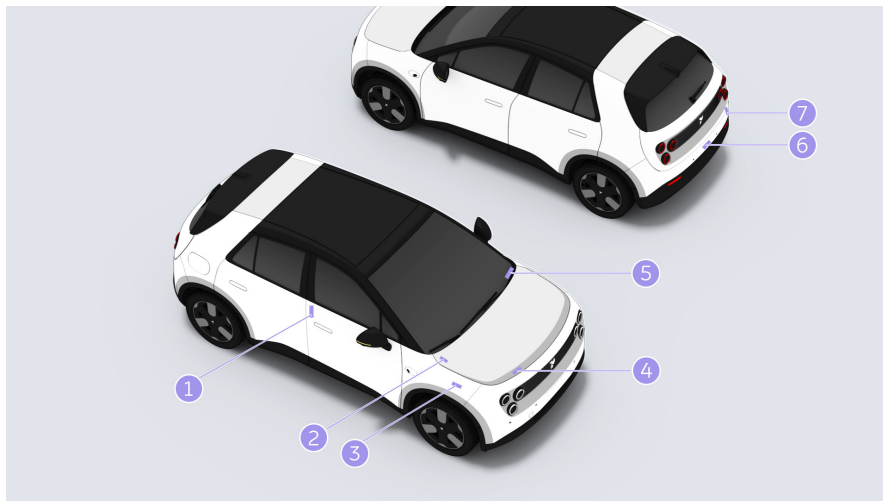


The vehicle identification number (VIN) is embossed on the floor under the front passenger seat.



1. Identification / recognition

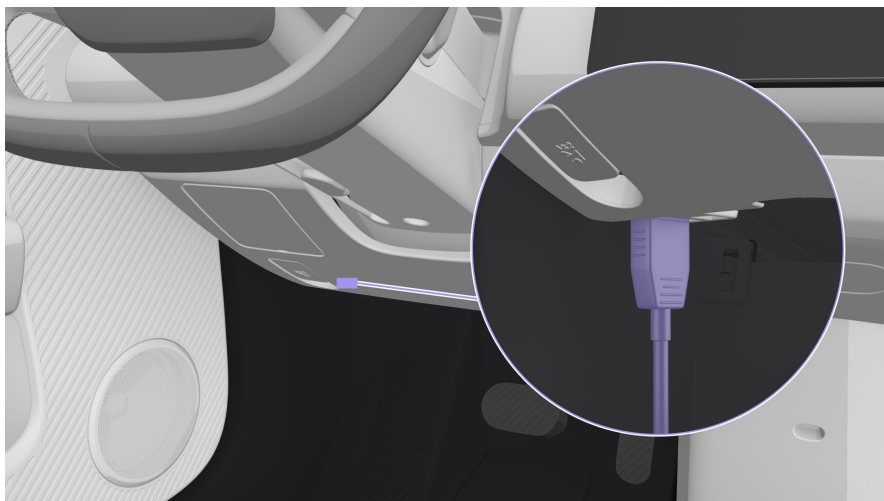
The vehicle identification number (VIN) can be found in the following places:



1. B-pillar on the right side of the body
2. Right shock tower
3. Front right fender
4. Inner side of the hood
5. Lower left corner of the front windshield
6. Above the rear floor
7. On the right side of the liftgate

You can also read the vehicle identification number (VIN) with a diagnostic tool (NIO Diagnostic System Generation II (BD2)) that is compatible with the vehicle:

1. Connect the diagnostic tool to the vehicle diagnostic port, and turn on the diagnostic tool.



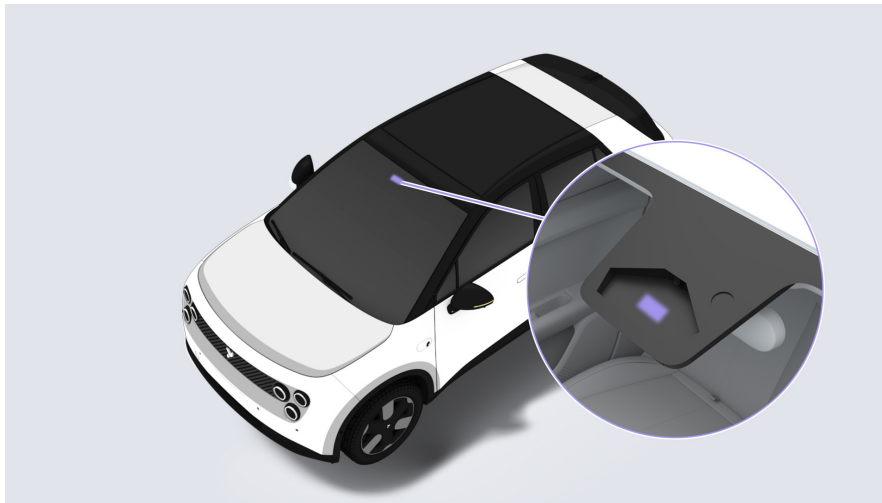
1. Identification / recognition

2. Start the diagnostic tool and log in to the main interface of the diagnostic tool.
3. The diagnostic tool will automatically read the vehicle identification number and display it on the current interface of the diagnostic tool.

Microwave Window

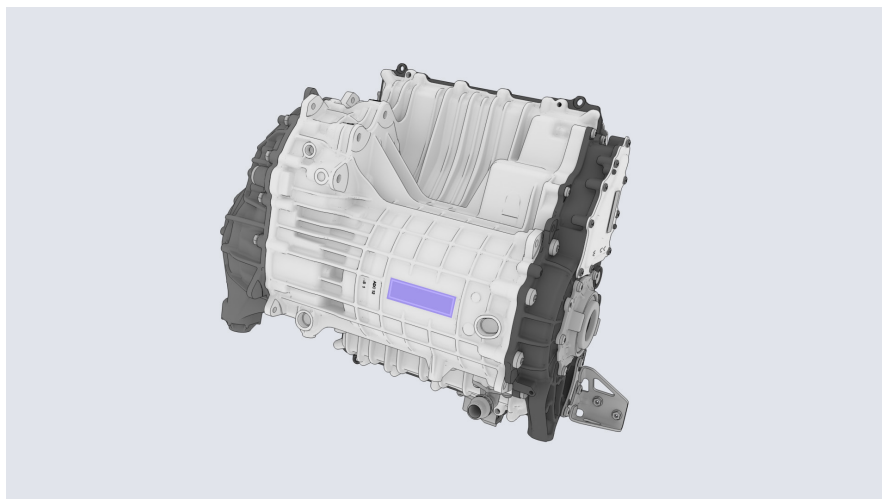
There is a microwave window behind the interior rearview mirror on the front windshield of the vehicle.

Your toll payment device can be installed in this location.

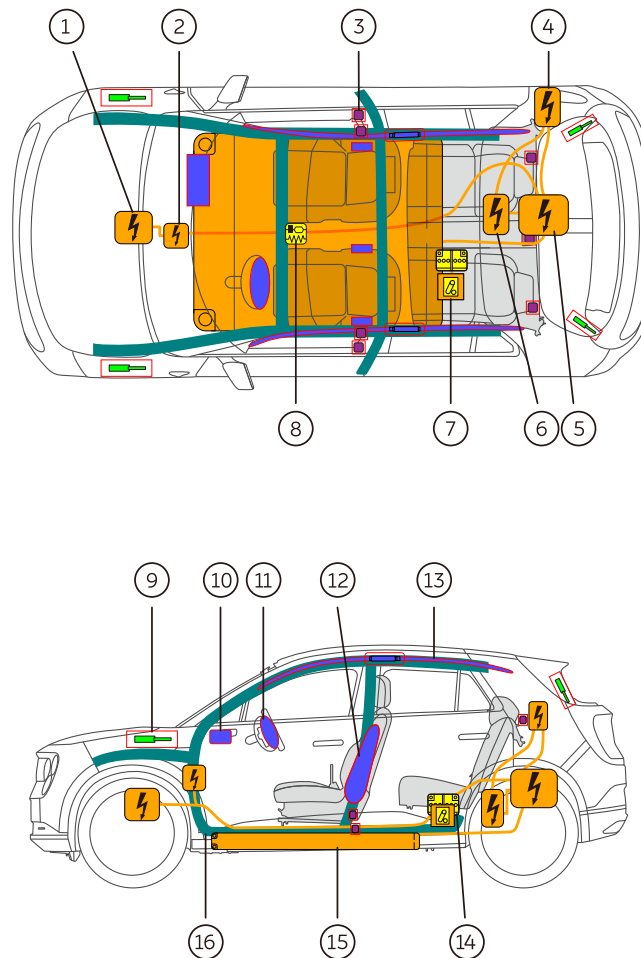


Drive Motor Identification Mark

The rear drive motor identification mark is located on the lower side of the motor.



Vehicle Emergency Rescue Information









1. Air conditioning compressor
2. Air conditioning HV electric heater
3. Seat belt pre-tensioner
4. Charge port
5. Drive motor
6. Onboard charging module
7. Emergency HV cut-off plug
8. Airbag control unit
9. Air spring
10. Front passenger instrument panel airbag

11. Steering wheel airbag
12. Seat side airbag
13. Curtain airbag
14. Low voltage battery
15. High voltage battery
16. Structural reinforcement

High Voltage Battery Parameters

Item		Numerical value
High voltage battery cell	Type	Lithium iron phosphate battery
	Rated voltage (V)	3.2
	Rated capacity (Ah)	116
High voltage battery pack system	Rated voltage (V)	358.4
	Rated capacity (Ah)	117.5
	L x W x H (mm)	1498*1244*128
	Number of cells in battery pack	112
	Weight of battery pack (kg)	314

Warning Sign Information

No.	Warning Sign Name	Warning Sign Diagram	Warning Sign Description
1	HV Warning Sign		Danger! Do not touch HV components
2	HV Components Warning Sign 1		Danger! HV Components. Do not touch HV components without wearing protective equipment to avoid electric shock!
3	HV Components Warning Sign 2		Danger! HV Components. Do not touch HV components without wearing protective equipment to avoid electric shock and high temperature burns!
4	High-voltage Battery Warning Sign		Precautions for using high-voltage batteries.
5	HV Harness Sign		The HV components of the vehicle are connected with orange HV harnesses. Do not touch the HV components without wearing protective equipment!
6	Mutual compatibility identifiers used for charging the car		<p>Mutual compatibility identifiers to guide you charging the car are found in the car's charging port. When selecting the charging gun, you must make sure the identifier on the charging gun equals one of the identifiers found in the car's charging port, either C, K or L. Voltage ranges related to those identifiers are as follows:</p> <ul style="list-style-type: none"> • C: AC \leq 480 V • K: DC 50 V to 500 V • L: DC 200 V to 920 V

Key

NFC Card Key

The vehicle can be automatically unlocked or locked by holding the NFC card key about 10 mm above the NFC sensing area of the driver side exterior rearview mirror for a while.

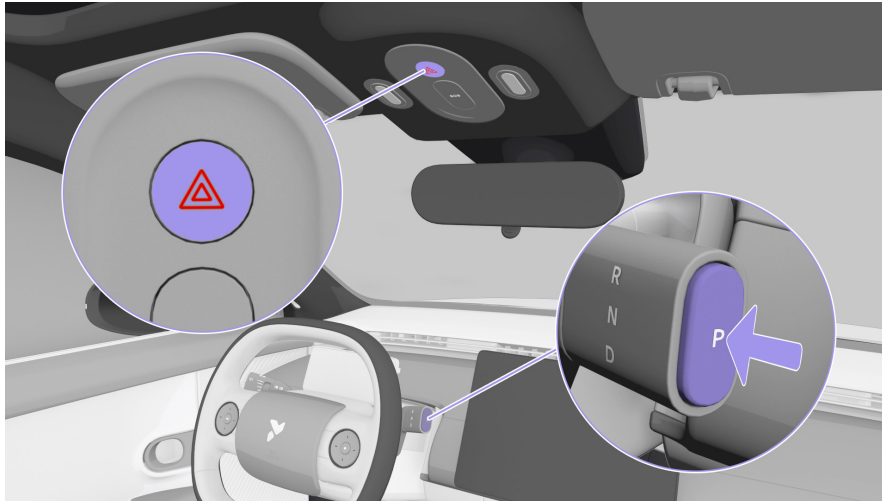


Unlocking/Locking via Bluetooth

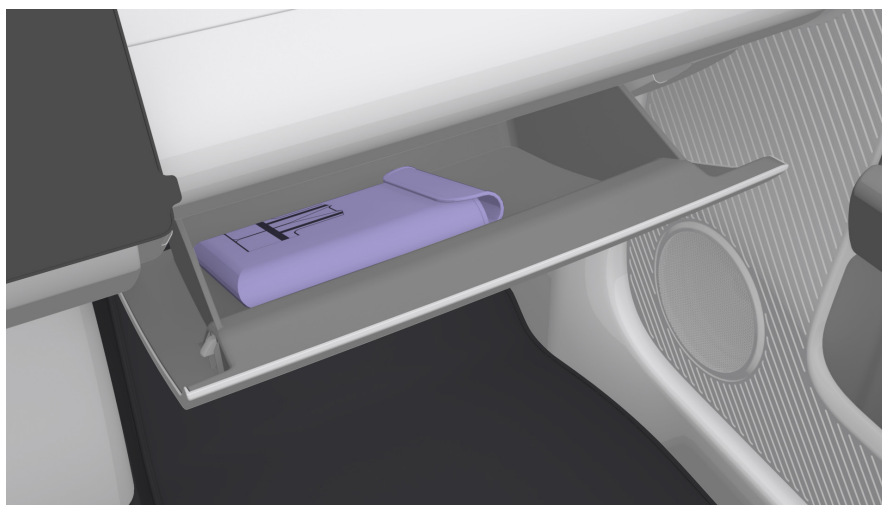
After the Bluetooth key function is turned on in the mobile phone, the vehicle can be unlocked, locked or started by relying on the mobile phone only.

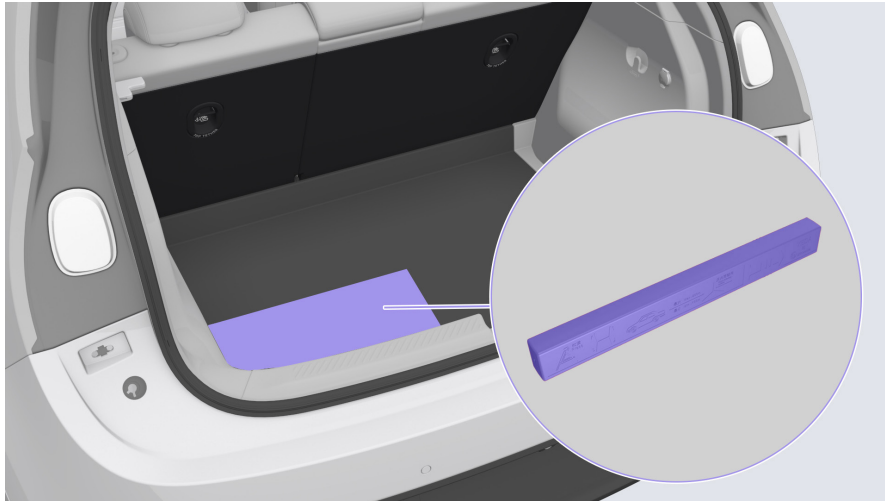
2. Immobilisation / stabilisation / lifting**Set Up Warning Signs**

In the event of an emergency, drive the vehicle to a safe area while ensuring safety, then step on the brake pedal to stop the vehicle; Press the P gear switch to park the vehicle and press the button on the roof console to turn on the hazard warning lights to alert other drivers and passersby.

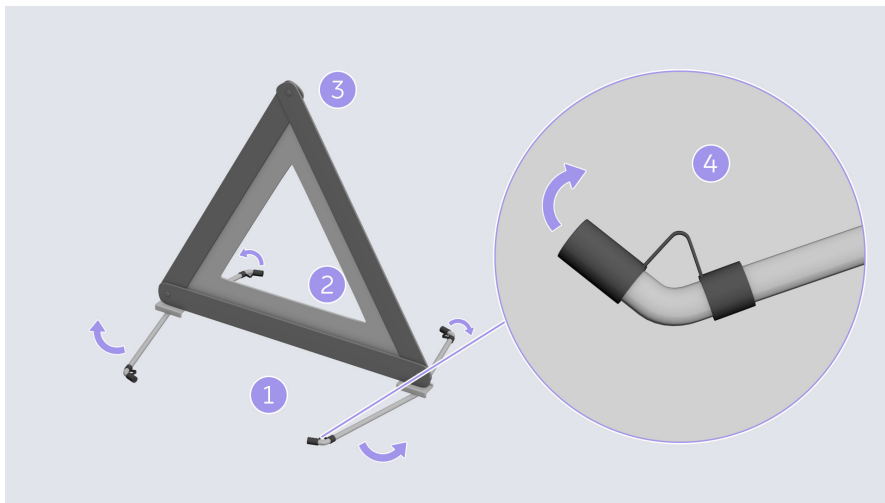


Open the glove box on the front passenger side, take out and put on the reflective vest. Then open the cover at the bottom of the rear trunk's storage space, and inside you will see the vehicle kit, take out the warning triangle and place the warning triangle within 50 meters to 100 meters behind the vehicle (when it's on an expressway, place it 150 meters behind the vehicle; when it's at night, place it 100 meters further than the normal distance; in the event of rain and fog, place it 200 meters behind the vehicle).





How to assemble the warning triangle:



1. Unfold the bracket under the triangle.
2. Unfold the sides of the triangle.
3. Fasten the snap button on the top of the triangle.
4. Remove the soft rubber cover at the end of the support leg.

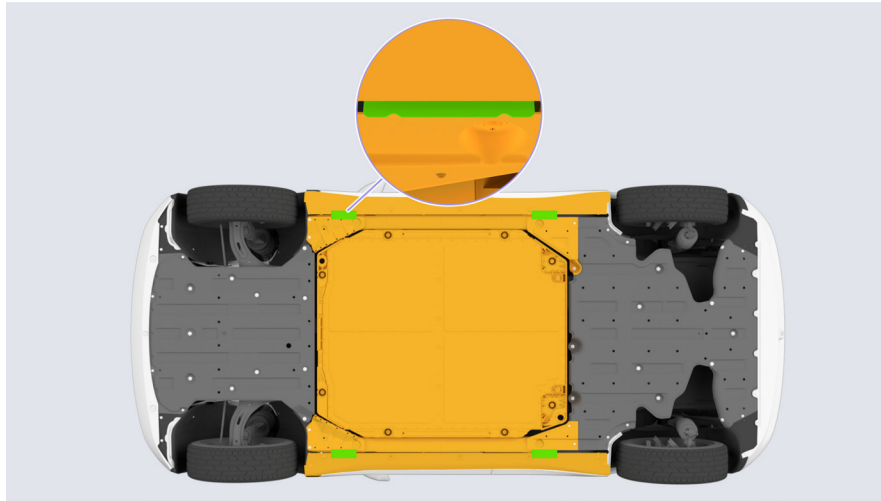
Caution



Please be careful when opening the soft rubber cover to avoid the risk of cutting yourself.

Vehicle Lifting

To lift the vehicle with body lifting points, follow the steps below:

1. Place the vehicle in the center position of the lift.
2. Place the lifting arm pads under the designated vehicle lifting points (marked in green as shown), and adjust the height and position of the lifting arm pads to ensure that they are placed properly.



	Suitable lifting points of the vehicle
	Unsuitable lifting points of the vehicle

3. Raise the lift to the desired height, and ensure that the lifting arm pads remain in place.
4. Lock all lift safety locks. Follow the lift manufacturer's instructions for vehicle lifting.



Warning

- **Never lift a vehicle that is not properly supported, otherwise it may cause serious damage to the vehicle or even personal injury or death.**
- **Never lift the vehicle from beneath the high-voltage battery.**
- **During and after vehicle lifting, do not touch the high-voltage battery or other high-voltage components.**
- **When lifting the vehicle, please observe the surroundings of the vehicle to ensure that there are no obstacles in the relevant areas while lifting, and that the doors, hood and liftgate are closed to avoid vehicle damage.**

3. Disable direct hazards / safety regulations



Warning

Be aware that not every high voltage component is labelled.

Always wear the appropriate PPE (Rubber insulated gloves / insulated rubber shoes / tools with insulating protective cover / goggles). Do not attempt to open the high voltage battery.

Protective Equipment for Rescue Operations

The vehicle E-powertrain system is driven by the high-voltage battery. In the event of a serious collision, leakage of high-voltage electricity or battery fluid may occur; therefore, the rescue operation on the vehicle should be undertaken by professional rescuers who wear corresponding protective equipment to secure personal safety.



Warning

When operating the vehicle, make sure that you are not wearing any metal objects (such as necklaces and watches) to avoid injury from electric shock.

Electrical Protection

Please wear the following protective equipment to avoid injury from high-voltage electric shock:

- Insulated rubber gloves (be able to insulate against voltage above 1000V)
- Goggles
- Insulated rubber boots
- Tools with insulated protective covers

Chemical Protection

In the event of or with potential risk of high voltage battery or battery fluid leakage, please wear the following protective equipment to prevent injury to your skin and face:

- Protective face shield
- Solvent resistant gloves

Cut off the High-voltage Circuit



Warning

When cutting off the high-voltage circuit, professional rescuers should wear correct protective equipment and never touch the high-voltage components of the vehicle directly to avoid personal injury or even death.

To cut off the high-voltage circuit, first disconnect the emergency high-voltage cut-off plug, and then disconnect the 12V battery negative terminal (both of them are located under the rear left seat).

How to cut off the high-voltage circuit:

1. Flip the rear left seat forward:



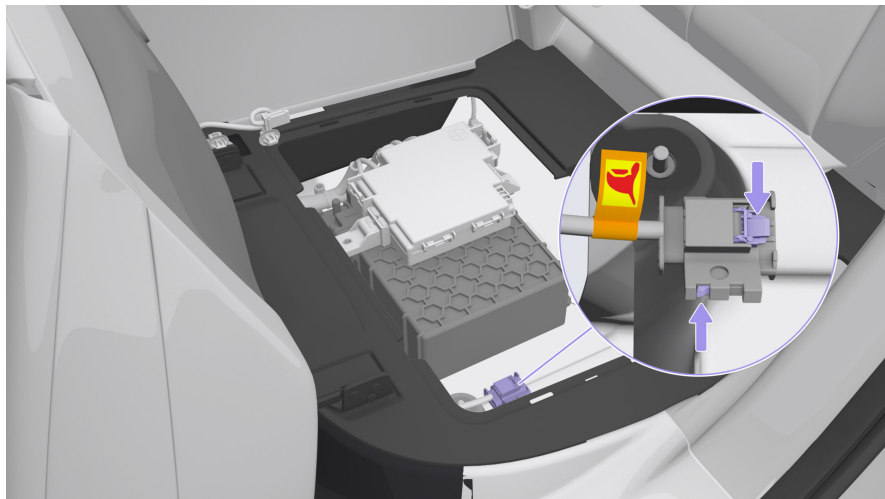
- 1) Pull the rear left seat strap forward to unlock the seat (① in the figure).
 - 2) Then pull the strap upward until the seat cushion is moved upward (② in the figure).
 - 3) Reach the rear of the seat cushion with your hand, and flip the rear of the seat cushion forward until the front end of the seat cushion fits closely with the carpet (③ in the figure).
2. Open the cover under the rear left seat.

3. Disable direct hazards / safety regulations



3. MAIN DISABLE METHOD

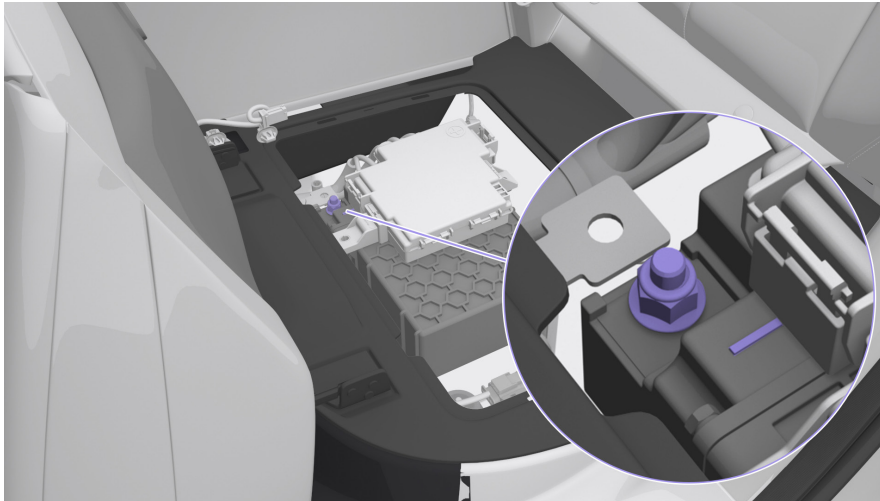
Disconnect the emergency high-voltage cut-off plug to cut off the high-voltage supply circuit.



3. Disable direct hazards / safety regulations

4. Battery Low-Voltage

Disconnect the cable from the 12 V battery-negative terminal, and wrap it with a protective layer after disconnection to prevent conduction due to accidental contact from occurring.



5. After the above operations, close the cover, hold the seat cushion and rotate it around its shaft to return the seat to the locked position.

Caution

When restoring the seat cushion, the front end of the seat cushion should be pressed to fully lock the seat back lock hook.

Airbags

The vehicle airbag system includes frontal airbags and side airbags. The frontal airbags include front row head airbags, which are located inside the trim cover of the steering wheel and at the front passenger instrument panel; the side airbags include side airbags (located on both sides of the driver seat and on the outer side of the front passenger seat), and curtain airbags (located above the doors on both sides, in the ceiling area from the A-pillar to the C-pillar, where there are curtain airbag gas cylinders inside). The word “AIRBAG” is marked on the places where the airbag is placed to remind you that there is an airbag herein.



Warning

- **The airbag is still alive for a certain period of time after deployed. It is prohibited to touch all airbag components immediately after the airbag is deployed to avoid personal injury.**
- **Rescuers are strictly prohibited from cutting the curtain airbag gas cylinder, otherwise personal injury may occur.**



Seatbelt Pre-Tensioners

There are seat belt pretensioning devices for both the front and rear seats of the vehicle. This kind of device provides a certain pretension force for the seat belt in the event of a serious collision. They retract part of the seat belt quickly to protect passengers reliably. At the same time, they prevent excessive restraint force of the seat belts that could cause injury to passengers.

Vehicle Charging Operation

When the charging is completed, press the unlock button of the charger after the whole vehicle is unlocked before unplugging the charger.

If you are to manually stop charging midway, enter the Settings page on the center display to stop the charging, and wait for the indicator of the charge port to present a yellow and white breath effect to unplug the charger.

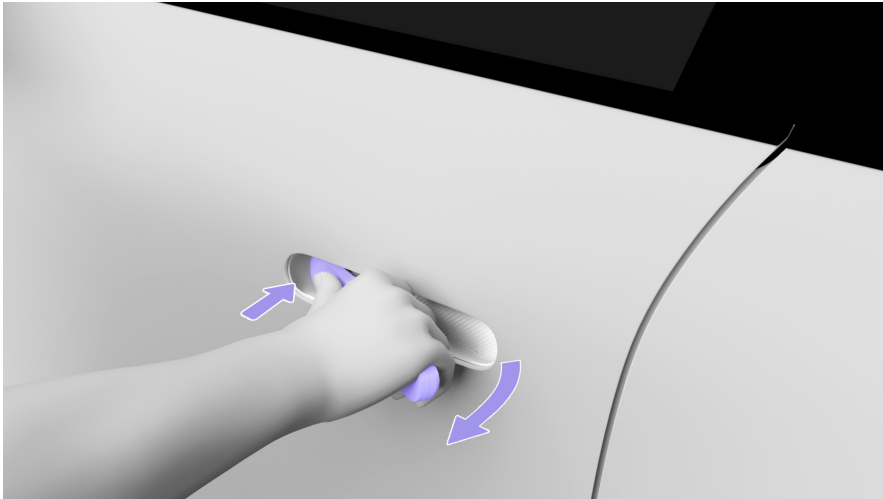
After unlocking the vehicle, you can also directly press the charging/discharging manual termination button to stop the charging process, and unplug the charger.



4. Access to the occupants

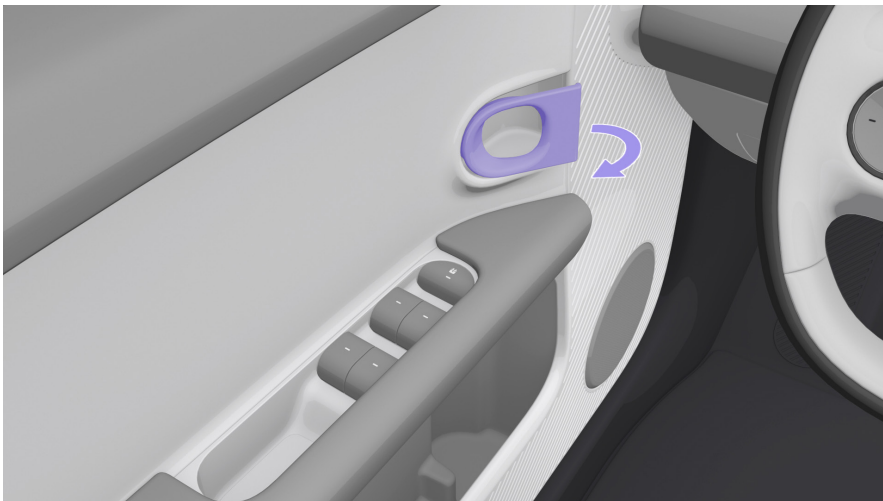
Normal Door Opening

Opening Doors from the Outside with Power



After you unlock the vehicle with a valid key, pull the outer door handle to open the door.

Opening Doors from Inside



After shifting into P gear, pull the inner door handle to unlock or open the door.

Emergency Unlocking from the Outside

Low Voltage Battery Discharged

If the vehicle cannot be unlocked and started normally due to discharge or failure of the low voltage battery, please contact the Firefly After-sales Service Center immediately.

Caution

- The vehicle's low-voltage battery is a lithium-ion battery. Do not use an external power supply to charge the low-voltage battery to avoid damage.
- When the vehicle's low-voltage battery is discharged, do not connect an external power supply to charge the low-voltage battery, but it should be charged by a professional with special tools. If the low-voltage battery already runs out of power, please contact the Firefly After-sales Service Center.
- Do not jump-start this vehicle or other vehicles by yourself to avoid damage to the low-voltage battery.

Description

Under normal circumstances, the vehicle charges the low-voltage battery through the high-voltage battery. If the vehicle is started again after being parked for a certain period of time, the range displayed on the digital instrument cluster will decrease, which is a normal phenomenon.

Low Voltage Battery Wake-up Protection

When the vehicle's low-voltage battery power falls below a certain value, it will stop discharging and retain part of the remaining power to support the next power-on, and the low-voltage battery will enter the low battery protection mode. In this case, you may not be able to unlock the vehicle using conventional unlocking from outside. At this time, you can wake up the low-voltage battery for power supply by continuously pressing the liftgate opening/closing button (Refer to “Opening the Liftgate by Pressing the Button”), holding it for 5 seconds and then releasing it.

After the low-voltage battery is woken up, the headlights flash and the vehicle is successfully powered. You can unlock the vehicle and open the driver door by performing conventional unlocking from outside. At this time, if the vehicle function returns to normal, the high-voltage battery will recharge the low-voltage battery.

Caution

If the vehicle function still fails after the low-voltage battery is woken up for power supply, so that the low-voltage battery cannot be recharged, the vehicle will enter the power-off mode again. Please contact the Firefly After-sales Service Center immediately to avoid repeated attempts to wake up the low-voltage battery, which may lead to a decrease in the life of the low-voltage battery or even damage.

Emergency Unlocking Rescue

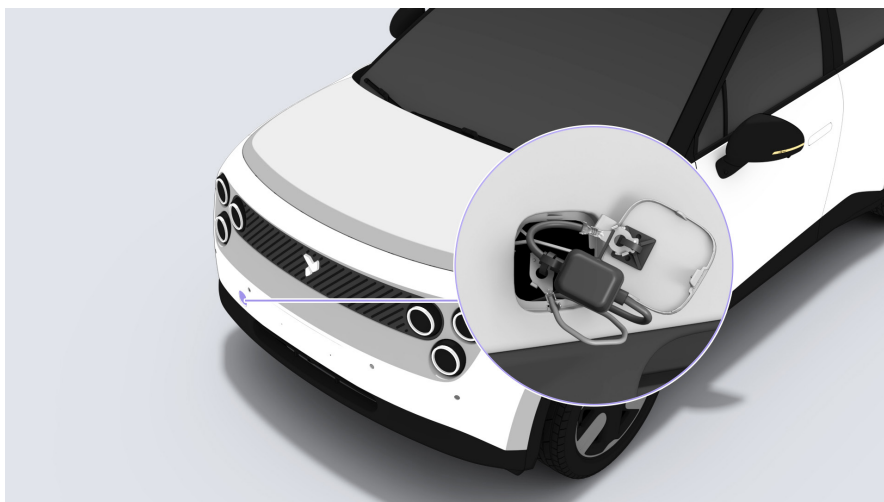
If the battery is low and the vehicle cannot be unlocked by using the mobile key, NFC card or long pressing the liftgate button, you need to contact the Firefly After-sales Service Center for emergency unlocking rescue.

Caution

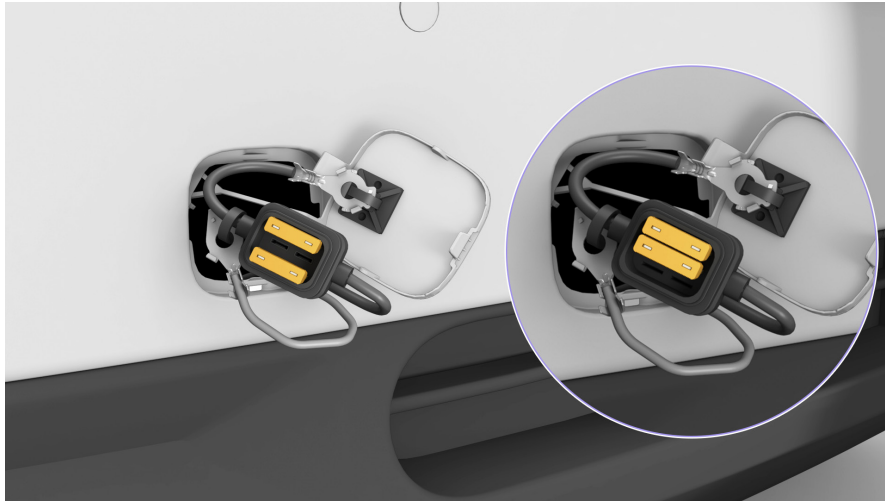
The emergency unlocking rescue is only used for unlocking the doors in an emergency, and the external power supply should be removed immediately after the vehicle is unlocked. Do not use the jump-start clip for emergency unlocking to charge the 12V battery.

The emergency unlocking rescue steps are as follows:

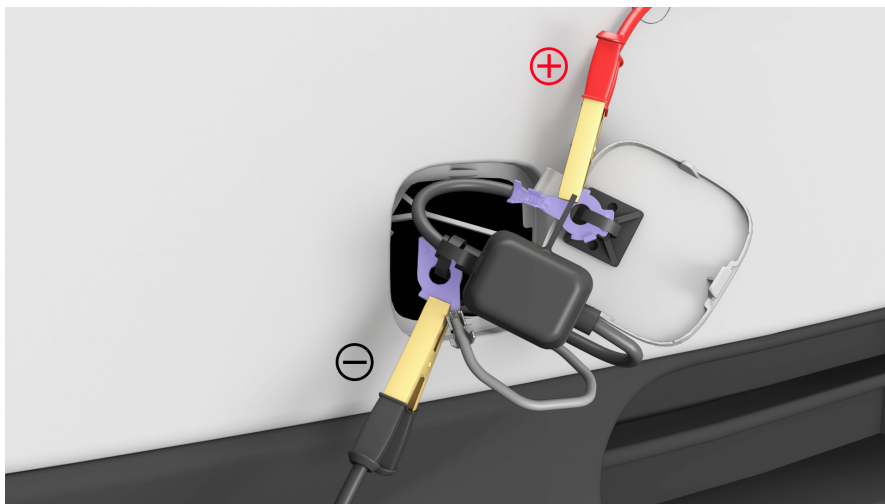
1. Press the lower end of the front towing flap of the vehicle to open it, and then pull the flap and emergency unlocking jump-start fuse box out of the towing port.



2. Open the emergency unlocking jump-start fuse box cover, and insert either of the spare fuses at both ends into the terminal slot in the middle.



3. Connect the red positive (+) cable of the external low-voltage power supply to the positive (+) jump-start clip located at the towing flap, and then connect the black negative (-) cable of the external low-voltage power supply to the black negative (-) jump-start clip tied to the harness.

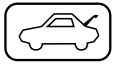


4. After turning on the external power supply, use the mobile key or NFC card to unlock the vehicle and open the door.
5. After the vehicle is unlocked, turn off the external power supply, reset the spare fuse in the emergency unlocking jump-start fuse box, and then restore the fuse box and towing flap.

Caution

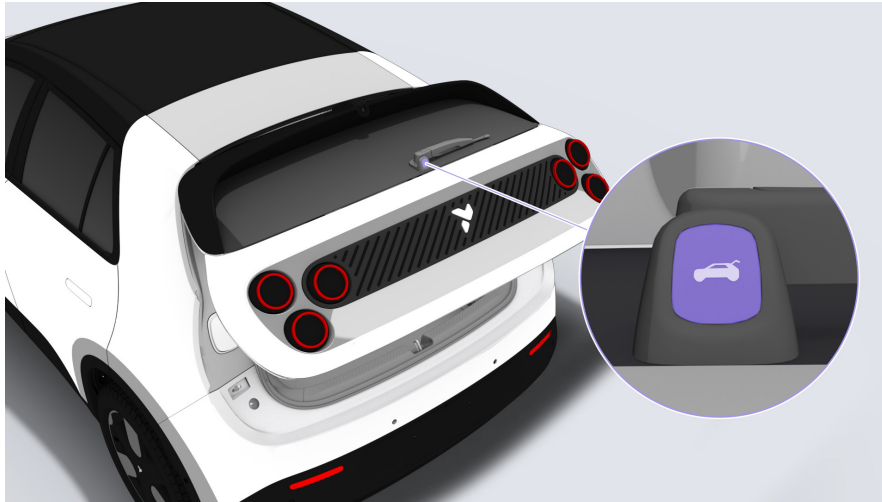
After the vehicle is unlocked, be sure to pull the spare fuse in the emergency unlocking jump-start fuse box out of the middle terminal slot, otherwise it may cause short circuit or even ablation in the emergency unlocking positive jump-start clip.

Liftgate



Opening the Liftgate

Opening the Liftgate by Pressing the Button



When the vehicle is unlocked or senses the mobile Bluetooth key, press the mechanical button on the rear wiper surface to open the liftgate; then you can open the liftgate to an appropriate height by pulling the liftgate inner handle.

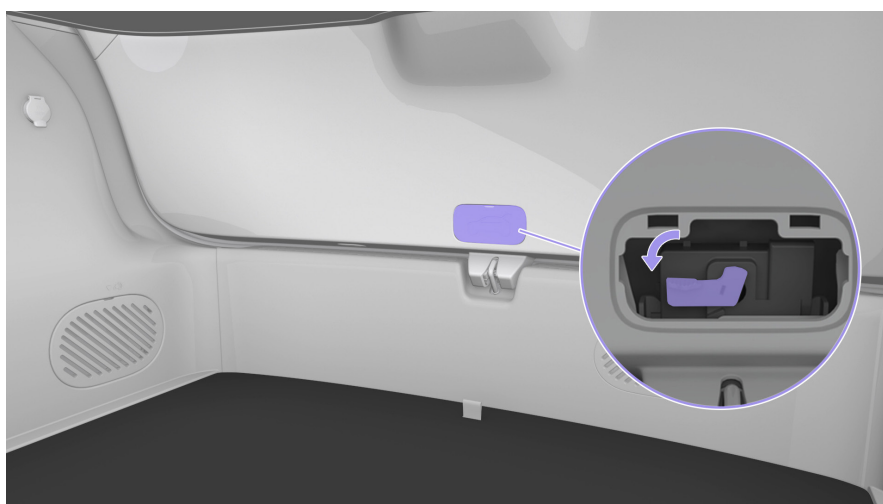
Opening the Liftgate by Firefly App

When the vehicle is stationary, you can enter the My Car interface of the Firefly App and tap the trunk icon to open the liftgate; then you can open the liftgate to an appropriate height by pulling the liftgate inner handle.

Open Liftgate from Center Display

After shifting into P gear, you can enter the Settings page from the control bar at the bottom of the center display, press and hold Vehicle Control > Doors and Windows Lock > Open Trunk button to open the liftgate; then you can open the liftgate to an appropriate height by pulling the liftgate inner handle.

Emergency Opening of Liftgate



Open the square block above the latch from the inside of the rear trunk, and then use your fingers to toggle the button in the hole to open the liftgate.

Hood



Opening the Hood

Pull the handle under the instrument panel on the driver side twice to release the hood.



Driver's Seat Adjustment



Moving the Front Seats with Power

The buttons under the seat allow you to adjust the position of the driver seat.



- **Lateral position of the seat:** Toggle this button back and forth to move the seat forward or backward.
- **Height of seat:** To raise or lower the seat, toggle the center portion of this button up or down.



4. Access to the occupants

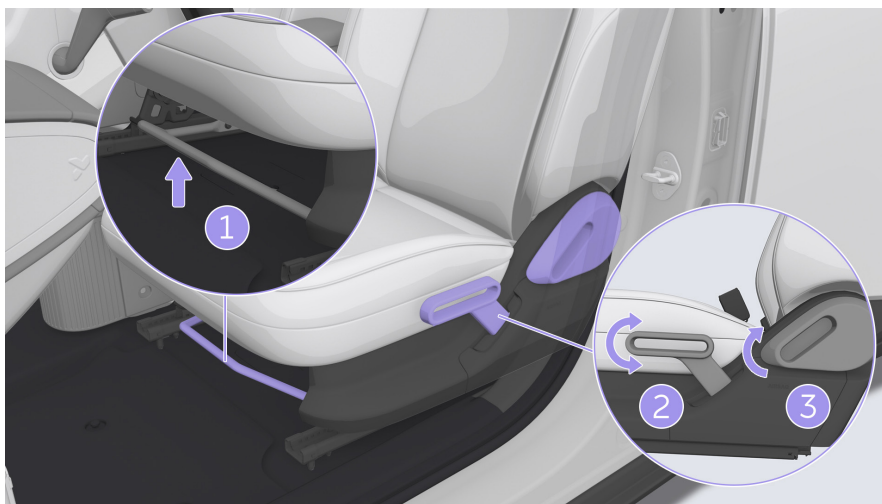
- **Backrest adjustment:** Toggle the upper end of this button back and forth to adjust the reclining of the seat backrest.



- **Lumbar support adjustment:** To adjust the lumbar support, press the up, down, left, or right button.

Manual Adjustment of Seat

You can adjust the seat manually.



① Switch:

- Longitudinal position of the seat: Pull up the crossbar to move the seat.

② Switch:

- Height of the seat: Pull up and down the adjustment lever to adjust the seat height

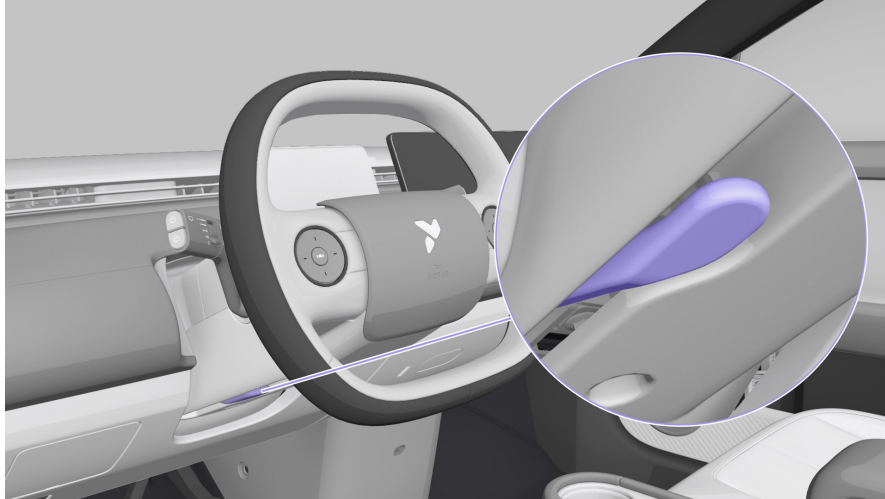
③ Switch:

- Backrest adjustment: Pull up the adjustment lever to adjust the backrest angle



Steering Wheel Position Adjustment

Adjust the steering wheel by operating the adjustment lever below the steering column.



Steering wheel adjustment steps:

1. Park your vehicle in a safe area and put into P gear
2. Pull down the adjustment lever to unlock the steering wheel
3. Grasp the steering wheel with both hands and move it forward/backward/up/down to the appropriate position to ensure visibility of the instrument panel and comfort of your legs and hands
4. After adjusting it in place, pull the adjustment lever up back to its original position and ensure that the steering wheel is locked

Vehicle Cutting Area

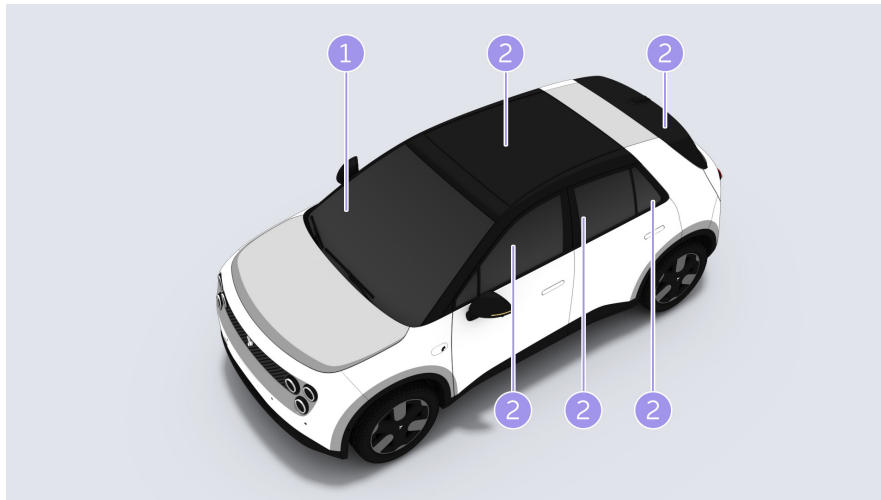


Warning

When cutting the vehicle, professional rescuers must use appropriate tools, such as hydraulic cutters, and wear suitable protective equipment to avoid serious personal injury.












When cutting is necessary during rescue, appropriate tools shall be used. The high-voltage and high-pressure areas of the vehicle must not be cut, such as airbag-related components and high-voltage components.

Vehicle Glass



1. Laminated glass
2. Tempered glass

5. Stored energy / liquids / gases / solids

	  	12V
	     	350V



High Voltage Battery Pack

The vehicle is equipped with a lithium-ion high voltage battery. Be sure not to damage the high-voltage battery when lifting the vehicle. Take extra care not to break the battery's bottom plate when using rescue tools.

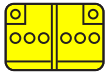


Warning

- **Before repairing, disassembling, and installing high-voltage components, it is necessary to disconnect the high-voltage power and confirm that the emergency high-voltage cut-off plug and 12V battery power supply are disconnected. After disconnecting the high-voltage power, let your vehicle stand still for more than 5 minutes.**
- **Personnel without corresponding qualifications are prohibited from operating high-voltage components. Operators must wear insulated protective equipment such as insulated gloves that meet the requirements. They are not allowed to carry or wear any metal items.**

Drive Motor

The electric drive system is responsible for the power output of the vehicle, which can convert the DC energy of the high voltage battery into mechanical torque in a controllable way, and transmit it to the wheels to drive the vehicle. In addition, in the braking state, the electric drive system can also regenerate braking energy to charge the high-voltage battery. The rear electric drive system of the vehicle is installed on the rear sub-frame.



Battery Low-Voltage

The vehicle's low-voltage battery is a 12V battery, which mainly supplies power to the airbag system, windows, locks, touch screens, and lighting system, etc.

High Voltage Battery Leakage Rescue



When coolant leaks from the battery pack, it can become unstable with risk of thermal runaway. Check battery pack temperature with thermal imaging camera.



Warning

If a collision happens and leads to leakage of high-voltage battery fluid, it should be handled by professional rescuers, who must wear protective masks and solvent-resistant gloves, and avoid direct contact with the fluid.

When the high-voltage battery leaks, it may generate heat or even cause a fire. Please cool down the high-voltage battery first and then clean up the fluids:

- If the leak is not severe, use a liquid absorbing pad to clean up the fluids and then place the used pad in a closed container or use incineration to dispose of the pad.
- If the leak is severe, dispose of the fluids following the disposal guidelines for hazardous chemical waste. Pour calcium gluconate solution over the leaked fluids.

Caution

If the human body accidentally comes into contact with leaked fluid, remove the contaminated clothing and immediately rinse with soap and plenty of water for 15 minutes until there are no chemical residues. If there is no improvement or any discomfort occurs, please seek medical attention immediately.

6. In case of fire



Warning

DO NOT SUBMERGE VEHICLE TO EXTINGUISH/COOL BATTERY FIRE



Caution

USE LARGE AMOUNTS OF WATER



Warning

POSSIBLE BATTERY RE-IGNITION

Caution

MONITOR HIGH VOLTAGE BATTERY TEMPERATURE FOR AT LEAST 24 HOURS

Rescuing the Vehicle on Fire



Warning

- If the vehicle is on fire, do not touch any part of the vehicle. Rescue operations should be carried out by professional rescue personnel wearing correct protective equipment.
- The gases stored in the curtain airbag gas cylinders and the high-pressure gas cylinders of the air suspension may expand at high temperatures, causing an explosion. Always exercise caution to avoid personal injury.

If a fire not involving the high voltage battery occurs in the vehicle, fire extinguishers can be used to put out the fire.

If the vehicle's high voltage battery gets heated or catches fire, or is even bent, ruptured, or damaged, use a large amount of water or water mixed with foam extinguishing agent (F500 is recommended) to cool down the high voltage battery, and then monitor it for another one hour after it has cooled down completely (which may take up to 24 hours) to ensure that the high voltage battery temperature will no longer rise before storing the vehicle on an open, flat ground with a 15-meter safety zone set to prevent unauthorized personnel from coming into contact with the vehicle.



Warning

After taking measures to cool the burning high-voltage battery, stay alert to the risk that the battery may catch on fire again to avoid hazards when transporting the damaged vehicle.

7. In case of submersion

Rescuing the Vehicle in Water

Caution

It is recommended not to stay in deep water (preferably not exceeding the high voltage battery base plate) for a long time when the vehicle is wading. Otherwise, it may cause damage to the high-voltage components of the vehicle.

On the premise that the vehicle body and chassis are not damaged, there will be no greater risk of electric shock caused by its short-time immersion in water. However, when dealing with the submerged vehicle, the professional rescuers shall wear appropriate rescue protective equipment. Under the condition of ensuring insulation protection, pull the vehicle out of the water, open the door, power off the vehicle, and then clean the water stains inside the vehicle. After checking for electricity leakage, cut off the high-voltage circuit normally.



Warning

When dealing with flooded vehicles, if rescue personnel do not wear appropriate protective rescue equipment, serious injury or even death can occur as a result.

8. Towing / transportation / storage



Warning

POSSIBLE BATTERY RE-IGNITION

Caution

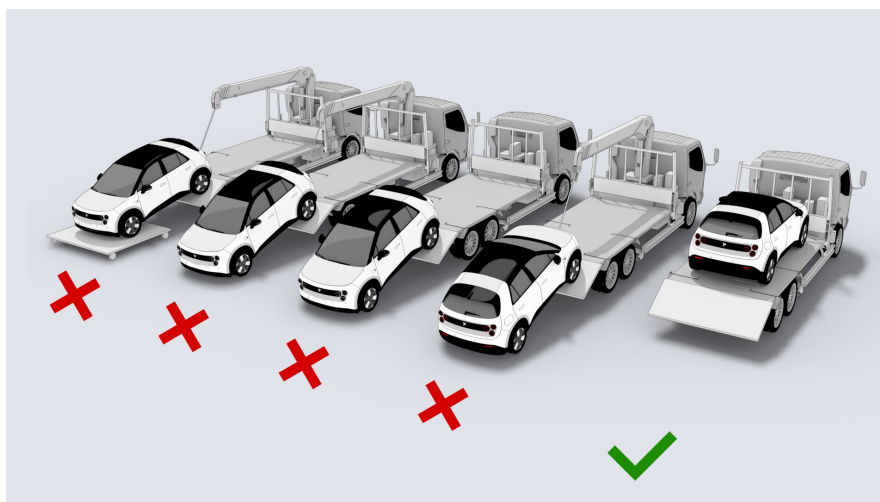
**STORE AT SAFE DISTANCE
FROM OTHER VEHICLES**



Towing a Vehicle that Had an Accident

Caution

- This vehicle is not suitable for traction with wheels on the ground. Do not use a traction chain to tow the vehicle directly.
- Tow hooks are only suggested for moving a vehicle from a flat surface to a flatbed trailer.
- When the vehicle is stuck in snow, mud or sand, or when the wheels are locked and unable to rotate freely, do not use a tow hook to tow the vehicle. Please contact the Firefly After-sales Service Center.
- When towing the vehicle, ensure that the vehicle is stable, and all doors are closed and locked, and do not allow any person to stay near or inside the vehicle.
- When transporting the vehicle, ensure that the wheels are fixed and comply with relevant local regulations.



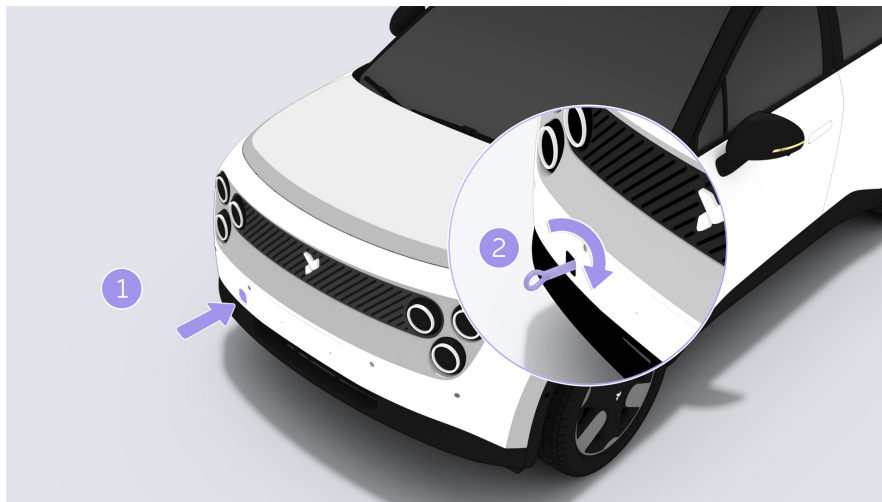
8. Towing / transportation / storage

If you need the vehicle to be towed, please call a flatbed trailer to transport the vehicle. How to tow a vehicle:

1. Take out the hitch from the vehicle kit in the rear trunk.



2. Press the lower end of the front towing flap of the vehicle to open it (1 in the picture), insert the hitch into the hole and rotate until the hitch is firmly seated (2 in the picture). The rear hitch (if present) is installed in the same way as the front hitch.



3. Press the brake pedal while the vehicle is in the Park gear, go to the Settings interface from the control bar at the bottom of the center display, tap **Driving Settings > N Gear Mode**, then the vehicle will be released from the parking brake and can be towed.
4. Power the vehicle off before towing, turn on the hazard warning lights, make sure that there is no one in the vehicle and lock the entire vehicle.
5. Install the tow chain on the hitch and slowly tow the vehicle onto the flatbed.

6. After the vehicle is towed to the designated location on the flatbed, use brake stops and wheel straps to fix the tires.
7. Before having the vehicle transported on a flatbed, exit the Trailer Mode on the center display to prevent the vehicle from being damaged due to bumps during transportation.

Caution

- Only when there is no safety risk to the vehicle can it be towed away from the site. If the vehicle high voltage battery is deformed, leaking liquid, or emitting smoke, safety risks shall be eliminated first.
- If you are unable to enter the N Gear Mode normally, you can try to restart the center display by reconnecting the 12V battery. If the parking brake cannot be released, the vehicle can be transported in as short a distance as possible by using tire slides or wheeled trailers.
- Do not depress the brake pedal or accelerator pedal hard while exiting the N Gear Mode on the center display.
- When the parking brake is released and the vehicle can be towed, there is a risk that the vehicle may slide down on a slope. If necessary, please use brake wedges in conjunction with the parking brake.
- When opening the towing flap, be careful not to break the positive and negative terminal harnesses to be bonded for emergency unlocking rescue.
- Before closing the towing flap, straighten out the rear of the positive and negative terminal harnesses on the towing flap, insert them back into the front bumper, and then install the towing flap together with the terminal harnesses back to the front bumper.
- The hitch must be screwed firmly into the threaded hole, otherwise the hitch may slip out of the threaded hole while towing.
- The tow chain can only be tied to the hitch instead of other parts of the vehicle, otherwise the vehicle will be damaged.
- When towing the vehicle with a hitch, special attention must be paid to start and drive the vehicle slowly and smoothly. Excessive towing force will cause impact load, which may result in serious personal injury or vehicle damage.

9. Important additional information

Notes to the Owner

Thank you for choosing firefly model (hereinafter referred to as “firefly”). firefly is a smart electric vehicle. We will provide you with considerate and thoughtful user services during your green journey with firefly.

Before embarking on a journey with firefly, it is recommended that you read the “User Manual” on the center display to learn all the information required for the use of the vehicle. This Manual only covers the basic information with regard to the vehicle, emergency handling methods and corresponding road assistance measures when using the vehicle. To learn about all features of the vehicle, please see how to obtain the full version of User Manual on the center display. To learn about the vehicle warranty and maintenance, please see how to obtain the full version of the Warranty Manual on the center display.

Without legal and valid authorization, no one may make copies of or modify the contents of this manual in whole or in part.

Without legal and valid authorization, no one may refit, adjust, or disassemble vehicle parts, so as to prevent the occurrence of function failures or personal injury.

The labels, signs and pictures used in, as well as the contents of this Manual are for illustration only.

This guide provides only the specific information required to understand and safely handle the fully electric firefly in an emergency situation. It describes how to identify firefly and provides the locations and descriptions of its high voltage components, airbags, inflation cylinders, seatbelt pre-tensioners, and air spring gas cylinders . This guide includes the high voltage disabling procedure and any safety considerations specific to firefly. Failure to follow recommended practices or procedures can result in serious injury or death.

Please strictly abide by the warning information referred to in this Manual. It will help you use the vehicle more safely.

Warning Information



Warning

This content is closely related to personal safety. Please always comply with it! Failure to comply may result in personal injury or a serious accident.

Caution
















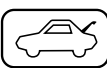
This is to advise you on how to avoid possible vehicle damage or property loss.

Description

It provides you with suggestions on how to make better use of your vehicle.

If you have any questions about this Manual, please call the firefly Hotline, or visit firefly official website to obtain the latest version of the firefly User Manual.

In case of an emergency or a situation where rescue is needed, please call the firefly Hotline.

10. Explanation of pictograms used			
	Warning, Electricity		Flammable
	Caution		Hazardous to the human health
	Air-conditioning component		Acute toxicity
	Electric vehicle		Corrosives
	Use thermal Infrared camera		Gases under pressure
	Use water to extinguish the fire		Explosive
	Seat height adjustment		Seat longitudinal adjustment
	Steering wheel adjustment		Boot